**Mole Valley Life TEC Questionnaire**

During the Coronavirus pandemic how many times a week are you leaving your house?

During the Coronavirus pandemic how many times a week are you talking to someone outside your household?

How is technology helping you during the coronavirus pandemic?

What device are you currently using to access your emails?

What help or support did you get in setting up your device?

What help or support did you get in setting up your email account?

Do you have Broadband installed in your home?

Do you use a sim card device or mobile phone?

Do you use Apps on your mobile phone or device?

Do you follow Mole Valley Life on Twitter, Facebook, or visit the Mole Valley Life website regularly for information? If not, why not?

Do you make video calls to your family/friends using Zoom? If so, how often? Has this changed since the outbreak of Coronavirus?

Or any other video calling system e.g. WhatsApp, Houseparty or Microsoft Teams? If so, how often? Has this changed since the outbreak of Coronavirus?

What do you regularly use your current device for? E.g. internet shopping, looking up information, downloading films, using the camera etc.

Is there anything that you would like to learn further about using your device?

Would you be interested in joining an online forum to help us to steer technology in the community?

Would you be interested in trialling any new devices and giving feedback?

Would you be interested supporting another user in the community that is new to technology?

Would you be interested in joining any group activities through video call e.g. quiz, exercise classes, coffee mornings, discussion groups etc.?

Would you be interested in receiving a quarterly Mole Valley Life e-newsletter?

Would you be interested in taking part in an inter-generational reading scheme, whereby, primary school children read you a story over the phone once a week to help them practise their reading? Can you please explain why this would/would not interest you?

Anything else that would help us to bring our services to people who are feeling isolated?

If you would be interested in taking part in any of the above initiatives, please provide your name, age, phone number and email address below:

**Thank you for taking part in this survey. All contributions are gratefully received and will help to inform Mole Valley Life’s TEC initiatives going forward.**

**Please email your answers to:** [**molevalleylife@molevalley.gov.uk**](mailto:molevalleylife@molevalley.gov.uk)

If you have advised us that you would like to be involved in our future projects or forums then we will contact you in due course.

Stay safe and well.

Mole Valley District Council

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